

UCM series IP PBX Use-Case Scenerios



The UCM series offers businesses a comprehensive list of enterprise-grade voice, video, data and mobility solutions that are easy-to-use and increase productivity and security protection. Businesses can use the UCM series to create and unify multiple different communication technologies, on the same network with all devices registered simply as extenions, including video conferencing, video calling, audio conferncing, cordless phones, video surveillance, door cameras, fax and more.



UCM Use-case: Multiple Offices

Office 1

Office 2

The UCM series is ideal for businesses with multiple physical office location and remote workers, as multiple UCMs can be peered together, or a centralized UCM can support multiple locations. Peering allows all employees to be on the same network no matter what office they are in, allowing them to communicate with each other simply by dialing an extension while also allowing installation and management to be as simple and easy as possible.

UCM Use-case: Facility Access



The UCM series IP PBXs are a great option for any installation that requires different types of endpoints to interact with each other, such as facility access deployments. Put a door camera at the entrances to an apartment, dormitory or office building and place a video phone, like our GXV3275, in the apartments, dorm rooms or offices to allow visitors to be easily let in while also keeping the facility secure. The whole network is registered to and anchored by the UCM series IP PBX.



New UCM Features Added in 2016

One of the best aspects of our UCM series of IP PBXs is that we are constantly adding new features and functionality to it. All of these upgrades are always available through simple firmware upgrades and are always free. Where other manufacturers will charge you fees based on the features you want, Grandstream supplies all possible features at no extra cost - even feature upgrades are free. Check out some of the new features we added to the UCM series in 2016.

Setup is Now Even Quicker and Easier



The new setup wizard allows you to setup any UCM series IP PBX in 5 easy steps

Conference Call Scheduler & Google Calendar

Use the new built-in scheduler to schedule and reserve conference rooms and integrate the scheduler with Google Calendar to make sure everyone is reminded and attends.





Send Faxes from any Computer

Sending a fax has never been this quick and easy. Send faxes through the UCM web UI, allowing any user to send a fax right from their computer.

Access any call, anywhere, on any device, using one extension

By supporting a shared SIP account on multiple devices, users can access any call, anywhere, on any device using one extension.



Send/Receive SIP and SMS Messages

Text message on your IP Phone! Keep in touch through SIP and SMS messages on any endpoint that supports SIP and/or SMS messaging.

WebRTC: Turn Your Website into a Communications Hub

Incorporate the latest web technology into your web site to allow web visitors to "Click to Call" you immediately, directly from your website

